## KCVA EVENTS

#### **Mushroom Festival**

5/5/12

Downtown Richmond, MO

#### **National Nurses Week**

May 6 – May 9 Celebration and Awards May 9<sup>th</sup> at Noon

KCVA Hall of Heroes

Guest Speaker: Ann Brazil

#### Blood Drive and Open House

5/11/12

1pm

Excelsior Springs CBOC

197 McCleary Rd

Excelsior Springs, MO 64024

#### 2<sup>nd</sup> Annual VA2K

Walk and Roll for the Homeless

5/16/12

9am - 1pm

**KCVA** 

Wear your 60's attire!

\$2 Participation Donation

requested

Armed Forces Veteran

Appreciation

5/19/12

11am – 2:30pm

DAV

8787 Old Santa Fe Rd., KCMO

**Veterans Benefits Fair** 

5/19/12

Starts at 9am

American Legion

1424 W. Broadway,

Bolivar, MO 65613





**Our goal** is to keep you informed, and this time we're going virtual! We've developed a new patient newsletter and will use email and internet to send. If you haven't done so already, visit <a href="www.kansascity.va.gov">www.kansascity.va.gov</a> and enter your email address into the Email Updates box. You'll receive important news and information from us and will be able to unsubscribe at any time.

For those of you without access to the internet, don't worry! We'll print this newsletter on the back of your appointment letters and have some copies available at our facilities.

# Attention Carrollton, Trenton, and Bolivar Area Veterans!

KCVA is bringing health care to your area with our Mobile Medical Unit (MMU). Our MMU uses state of the art telemedicine technology to provide healthcare services! If you're interested in scheduling an appointment closer to home, call 800-525-1483 x55417. The MMU schedule is as follows.

Carrollton, MO: Mondays, 9-3:30p

Trenton, MO: Tuesdays, 9:30a-3:30p

Bolivar, MO: Wednesday s, 9:30-3:30p

## We've Moved!

Release of Information (ROI) has moved to M1-303. Lobby, Main Building



My HealtheVet office has moved to M6-214

**KCVA** will be holding a series of information fairs throughout the year, such as the one scheduled for May 12<sup>th</sup> at the Bolivar, MO American Legion. Information on a variety of VA benefits and services will be provided at these events. Keep an eye out and an ear open for our VA Benefits Fairs in Carrollton, Bolivar, Trenton, Nevada, Cameron, MO, and Paola, KS.



### **Announcing New Appointment Service**

The Appointment Center is a call center system for patients to find out when their appointments are and has cancel/reschedule options. Patients can now call (816) 922-2000, Monday through Friday, 7:00 a.m. to 7:00 p.m. to access the following appointment options through the prompt:

- Press #1: To learn your appointment date, time, and location
  - •You will be hear an automated recording of your scheduled appointment
- Press #2: To cancel/reschedule an appointment

You will be connected to an scheduling staff, who will assist you with scheduling or rescheduling your appointment



Did you know that you can refill VA medications online, any time? With My HealtheVet you can view your appointment calendar, download your blood work results, and send non-urgent messages to VA Staff online. All you need to do to get started is follow the these easy steps!

- 1. Register on www.myhealth.va.gov
- 2. At your next appointment, complete the In Person Authentication
  - Watch the informational video on the website.
  - Show your Government ID to a VA Staff Member in the Learning Center, Release
    of Information, your local CBOC or the My HealtheVet Coordinator.
  - Read and sign the Release of Information form.
  - Allow up to 2 weeks for your account to be upgraded.
- 3. Opt in to use Secure Messaging For more information, call 816-922-2404

Kansas City VA Medical Center 816-861-4700 www.kansascity.va.gov

> Veterans Crisis Line 1-800-273-8255



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